



Participant Interview Guide

As BETA Healthcare Group (BETA) continues to partner with healthcare providers to manage risk, we enjoy the opportunity to celebrate the success of our members in the areas of patient safety, employee safety and risk management. BETA GEMS (Guiding Excellence through Member Sharing) is a collegial resource which highlights and catalogs both patient and employee safety best practices that have transformed BETA facilities and medical groups.

Thank you for taking the time to discuss your project and/or initiative. Please review this guide to prepare for the BETA GEMS interview. Please, contact us, if you have questions.

Date of Interview:	Time of Interview (Interviews are between 15 to 30minutes.):	Type: <input type="checkbox"/> Onsite <input type="checkbox"/> Phone	BETA GEM Interview Contacts: Joann Wortham joann.wortham@betahq.com Paul D'Aquila Paul.daquila@betahq.com
BETA Member:	Type of Organization (hospital, clinic, long term care etc.):	Number of beds (if applicable):	BETA Representative Assigned to the Account:
BETA Interviewer:	Joann Wortham, M.S.N., RN, CPHQ, CPHRM, CPPS Director, Risk Management & Patient Safety 818.242.0123 MAIN 818.545.3343 DIRECT 925.838.6088 FAX joann.wortham@betahq.com		Facility Interviewee(s):
BETA GEMS Topic:	List any attachments you plan to send prior to the interview:		
Interview Questions			
<ol style="list-style-type: none"> 1. Describe the project. 2. What motivated you to initiate this process or project? 3. What performance improvement model did you use i.e. LEAN, PDSA, etc.? 4. Please provide any quantitative or qualitative data available. 5. What were some of the lessons learned during and while completing the process or project? 6. What barriers presented? How did you overcome them? 7. What is the process for ongoing monitoring and/or continued application of any improvements? 8. What other information would you like to share with other BETA members interested in duplicating this process or project? 			

Interview Notes

(Use this page to record pertinent points or answers to the questions prior to the interview.)